DEVSummit Terms and Conditions

Updated: March 20, 2025

By registering for Guidewire DEVSummit (the "Event"), you are agreeing to these Terms, which forms a legal contract between Guidewire Software, Inc. ("Guidewire", "we", or "us") and the registered attendee ("you"). If you are registering on behalf of another, it is your responsibility to ensure that the person attending is aware of these Terms and accepts them, and by completing the registration, you are warranting that you have made the attendee aware of these Terms and that they have accepted these Terms.

The Event will be held in-person. This Agreement is applicable to all attendees.

Event Admission

This Event is limited to individuals who have purchased tickets to the Event or who have been provided tickets pursuant to a Partner Participation Package.

The official payment partner for Guidewire DEVSummit 2025 is MuseComm Pvt. Ltd. All transactions for event registrations, bulk payments, and partner contributions will be processed securely through MuseComm's payment gateway. Participants and partners are required to ensure that all payments are completed through the designated platform to confirm their registration.

A registration confirmation entitles you to one admittance to the Event. You are responsible for any and all other costs associated with your attendance (including without limitation any travel, accommodation, internet, and/or utility expenses) and Guidewire shall not have any liability for such costs.

By registering for the Event, you agree not to sell, trade, transfer, or share your registration invitation, confirmation, and access to the Event, unless such transfer is granted by us. If Guidewire determines that you have violated this policy, Guidewire may cancel your access, retain any payments made by you, report you to law enforcement authorities, and ban you from future conferences and Event.

Photograph, Video, and/or Audio Recordings

By attending the Event, you acknowledge and agree to grant Guidewire the right to use your appearance, likeness, voice, and speech (collectively, "Appearance" or "Performance") in connection with any photographs, videos, and audio recordings (collectively, "Recording") in any and all manner and media (film, digital, video, tape, or otherwise) and all rights whatsoever in perpetuity and worldwide. This authorized use ('Use') will include the Recording's release, publication, exhibition, or reproduction to be used for news, webcasts, promotional purposes, advertising, inclusion on websites, or for any other purpose(s) that Guidewire deems fit to use. Any intellectual property which arises in the Recordings will belong to Guidewire. You hereby agree to irrevocably assign all property rights in the Recordings of your Appearance or Performance to

Guidewire.

You authorize Guidewire to edit the Recording at its discretion and to include it with the appearance of other individuals and with sound effects, special effects and music; to incorporate your Appearance into a video or not; to use and to license others to use such recordings and photographs in any manner or media whatsoever, including without limitation unrestricted use for purposes of publicity, advertising and sales promotion; and to use your name, likeness, voice, biographic or other information concerning you in connection with the Recording, commercial tie-ups, merchandising, and for any other purpose.

You agree that you will not include any material in the Recording which is the intellectual property of a third party, unless you have their permission or a license to do so – in which case you hereby irrevocably license Guidewire to use and sub-license any such intellectual property rights.

You release Guidewire from any claim or liability connected with the Recording of your Appearance or Performance. You expressly release Guidewire, from and against any and all claims for invasion of privacy, personal data processing, defamation or any other cause of action arising out of production, distribution, broadcast or exhibition of the Recording including your Appearance.

You acknowledge that the views expressed in the Recording are your own views or, if expressed on behalf of a company or an organization, that such views have received authorization from such company or organization.

By attending the Event, you waive all rights you may have to any claims for payment or royalties in connection with any Use of the Recording. You also waive any right to inspect or approve any Recording taken by Guidewire or the person or entity designated to do so by Guidewire.

All unauthorized filming, sound recording, screen recording, photography, transmission of audio or visual material at the Event by you are expressly prohibited

Intellectual Property

All intellectual property rights in and to the Event, the Event content and all materials distributed at or in connection with the Event are owned by Guidewire and/or the Event sponsors or speakers presenting at the Event. You may not use or reproduce any trademarks or other trade names appearing at the Event, in any Event content and/or in any materials distributed at or in connection with the Event for any reason without the prior written permission of Guidewire.

Cancellation and Change Policy

You acknowledge and agree that Guidewire, in its sole discretion, reserves the right to change at any time any and all aspects of the Event, including but not limited to, the Event name, format (e.g., from an in-person Event to a virtual Event or a hybrid event), number of attendees and participants, themes, content, programs, speakers,

performers, hosts, moderators, venue, and time. We will notify you of any changes as promptly as we can but cannot guarantee prior notification of any change.

If we change the date or cancel the Event, Guidewire shall, at its sole discretion, offer you the option of attending any rearranged Event that Guidewire chooses to organize. If you promptly (within not more than 10 days after being notified by Guidewire of the new date of the Event) notify Guidewire in writing at support@guidewiredevsummit.com that you do not wish to attend the rearranged Event or if Guidewire elects not to rearrange the Event, you will (as your sole remedy) be entitled, at your discretion, to receive either a credit note or a refund in respect of your fees received by Guidewire. If your request is approved by Guidewire, then the refund will take 5-7 days to be processed and credited to the user's account. However, if you are attending pursuant to a participation/sponsorship package, there is no individual refund. You acknowledge and agree that the provisions of this paragraph set out your sole remedy in the event of cancellation or the changing of the date(s) of the Event and all other liability of Guidewire is hereby expressly excluded.

Code of Conduct

By registering for the Event, you have read and agree to our <u>code of conduct</u>.

In addition to the code of conduct above, if you are attending the Event in-person, you agree to comply with all health and safety requirements and guidelines as set forth by the venue in which the Event is being held. You can find these requirements and guidelines <u>here</u>.

You acknowledge that Guidewire reserves the right to remove you from the Event if we, in our sole discretion, consider your presence and/or behavior to create a disruption, a health or safety concern, a security risk, or to hinder the Event and/or the enjoyment of the Event by other attendees or speakers.

Data Protection

If you consented to the sharing of your personal information (e.g., name, email address, job title, and place of employment) with Guidewire Event sponsors and attendees, your personal information may be included in a list of attendees, used by Event sponsors to interact and communicate with you before and after the Event. Use of your personal information by sponsors is governed by each sponsor's privacy policy. Please visit the <u>DEVSummit website</u> for a list of our sponsors.

We use third party service providers to assist us with registration, badge scanning, and other administrative purposes. These companies are authorized to use your personal information only as necessary to provide such services.

For more information about how we collect and use your personal information, please review our <u>privacy policy</u>. By agreeing to this Agreement, you are also agreeing to the terms of our privacy policy. You can opt out of sharing your personal information by contacting us at <u>info@guidewire.com</u>.

Indemnification

You agree to indemnify us, our staff and our affiliates and to hold us harmless to the fullest extent permitted by law, against all loss, costs, fees, claims or expenses of any kind arising from any intentional, harmful, and negligent act or omission by you during or otherwise in relation to this Event.

Limitation of Liability

Other than to the extent required as a matter of law: (i) neither Guidewire, its affiliates nor Event sponsors shall be liable for any direct, indirect, special, incidental, or consequential costs, damages or losses arising directly or indirectly from the Event or other aspect related thereto or in connection with this Agreement.

The maximum aggregate liability of Guidewire for any claim in any way connected with these Terms whether in contract, tort or otherwise (including any negligent act or omission) shall be limited to the amount paid by you to Guidewire, if any, under this Agreement to attend the Event.

Governing Law and Jurisdiction

These Terms shall be governed by the laws of India and the parties shall submit to the exclusive jurisdiction of courts in Bengaluru, India.