



InsuranceNow Release Highlights

April 2, 2025

Easily, accurately and quickly rate new policies

ISO Rating-as-a-Service (RaaS) for CPP Property



Accelerate product launches by accessing the latest CPP Property rates directly from ISO, ensuring your offerings are always up-to-date.

Enhance operational efficiency with seamless ISO RaaS integrations, allowing for quicker and more accurate rating processes for CPP Property.

Improve market responsiveness by leveraging ISO's latest rates, enabling faster product development and reducing time-to-market for new insurance products.

The screenshot displays the GUIDEWIRE InsuranceNow software interface. The top navigation bar includes the GUIDEWIRE logo, 'InsuranceNow', and various utility links like 'Home', 'Quote/Policy', 'Billing', 'Claims', 'Payables', 'Commission', 'Cabinets', 'Operations', 'Accounting/Reports', 'Support', 'Admin', and 'Test'. The main content area shows a quote for a 'Now-GO Commercial Package' with a 'CPP' sub-type. The quote details include 'Quote Number: QF 0002480', 'Issued: 2024/02/20 10:24:32 AM ALX14', 'Product: Now-GO Commercial Package', 'Sub Type: CPP', 'Policy Form: 04/10/2025', 'Producer: BLS-FINANCE', 'Status: In Process', and 'Premium Fees: \$1,296.00'. The interface is divided into several sections: 'Location Coverages and Forms' showing a 'Location Total Premium' of \$789.00; 'Location Building 1 Coverages and Forms' with a 'Sub Standard Condition Rate' table; 'Building Common Rating' section with tables for 'Basic Group I Common' and 'Basic Group II Common' rates; 'Special Common' section with 'Special Base Rate' and 'Special Rate' tables; and 'Building Coverage' section with 'Final Basic Group I Rate' and 'Final Special Rate' tables. The bottom of the interface shows the 'Basic Group I Coverage Premium' and 'Special Coverage Premium'.



Increase accuracy and improve efficiency

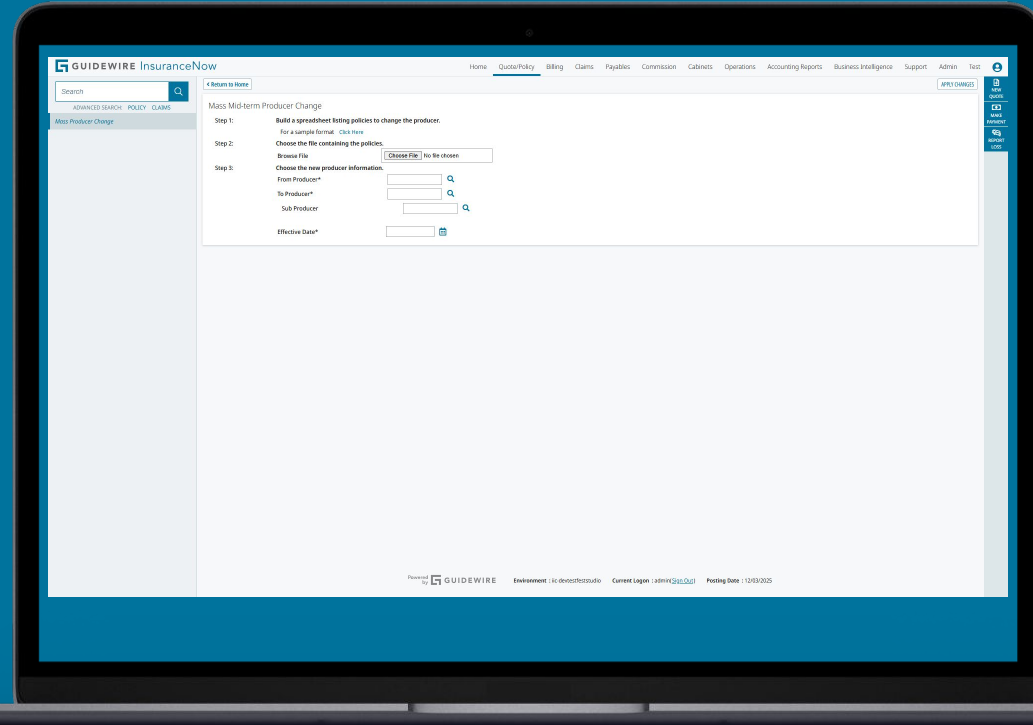
Mid-Term Producer Change Enhancements



Efficiently manage multiple policies by changing the producer mid-term, leveraging batch processing to save time and reduce manual effort.

Enhance operational efficiency with the ability to schedule this change on a future date and manage your back office workload effectively.

Improve accuracy and the commission payment process by ensuring every policy is affiliated with the most up-to-date producer information.



Streamline the premium refund process

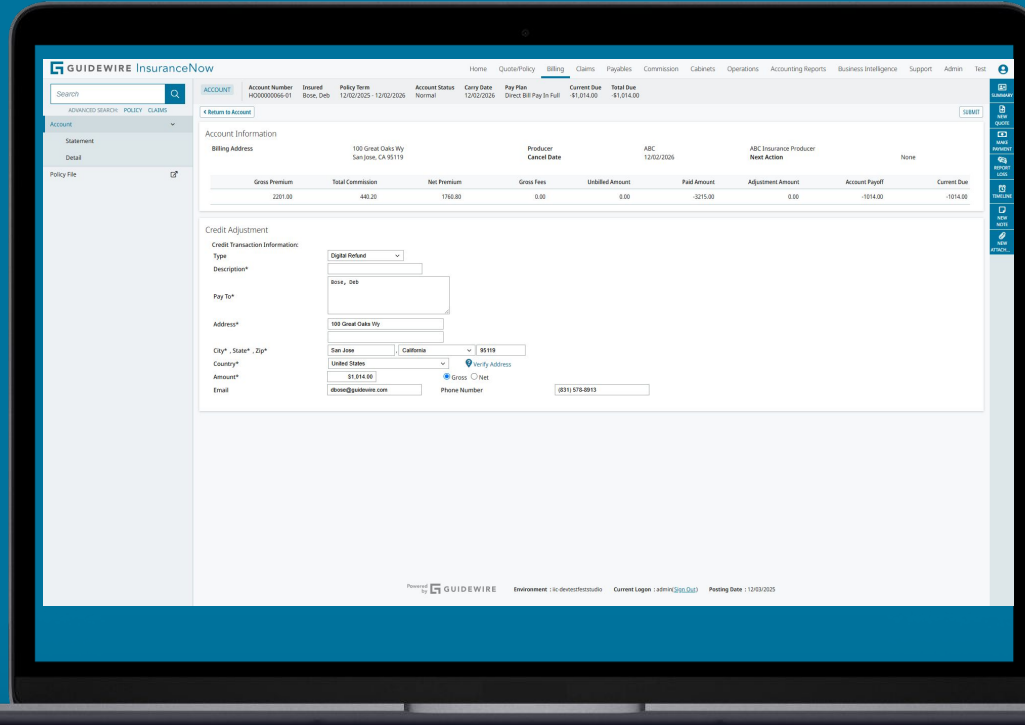
One Inc Integration for Premium Refunds



Enhance efficiency and save time by processing premium refunds directly through One Inc to easily access all the reporting in one place.

Streamline the refund process by utilizing One Inc's integration, allowing for quicker premium refunds delivered via a digital or traditional channels.

Improve customer satisfaction with faster premium refunds processed directly through One Inc while allowing the insured to choose their refund method themselves.



Improve claims efficiency with insights and automation

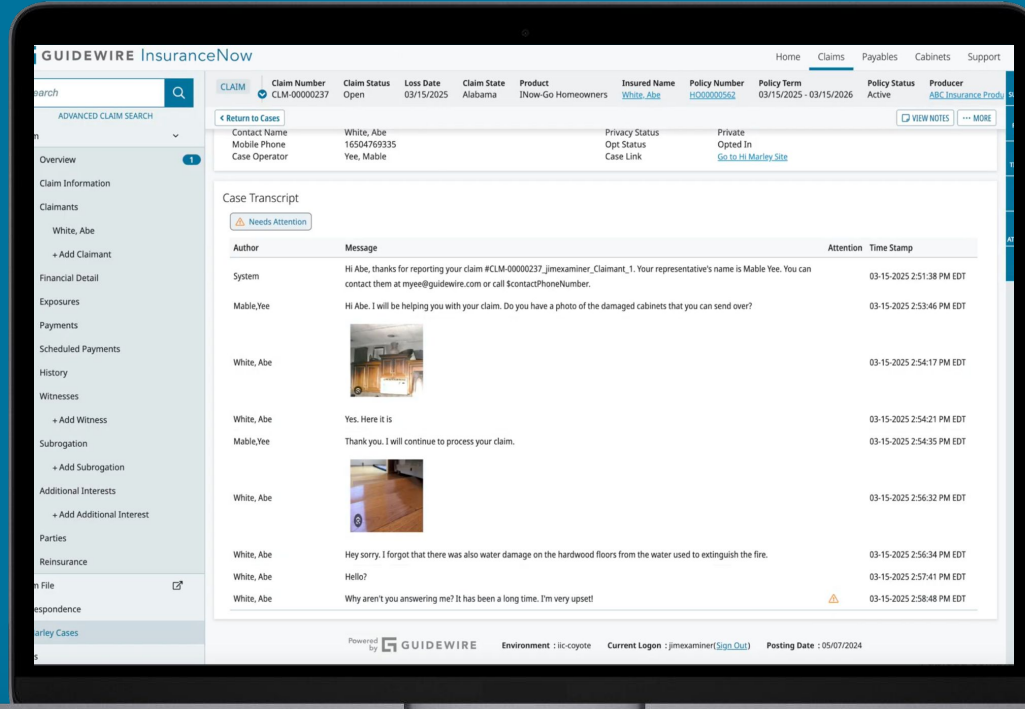
Hi Marley Integration Enhancements



Enhance adjuster efficiency with Hi Marley Message Intelligence, which leverages AI to alert adjusters to negative sentiments in chat content, ensuring timely and appropriate responses.

Streamline case management with the automatic reassignment of cases, ensuring that cases are handled promptly and efficiently by the appropriate personnel.

Ensure timely responses by creating tasks to alert personnel for select events, keeping everyone informed and ready to act when necessary.



Optimize user insights and information management

Service Portal Enhancements



Enable update of delivery preferences for statement accounts and consolidate delivery preference options for statement accounts, policies, and customer accounts in one location.

Enhance user experience by allowing changes to mailing and billing addresses in a single transaction, minimizing effort and improving usability.

Eliminate policyholder confusion with the ability to control what types of addresses are exposed on the policy details page.

