GUIDEWIRE

NISEKO
20 G 25

Niseko Release Highlights

Aug 1, 2025

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NISEKO
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Interested in updating or learning more about Niseko?

Contact your **Customer Success Manager** or **Client Engagement Leader**

Niseko: https://www.guidewire.com/Niseko

Community: https://community.guidewire.com

Documentation: https://docs.guidewire.com

Email: info@guidewire.com

InsuranceSuite

Drive team agility and streamline upgrade adoption

Multi-Tab Support (Early Access)
Increase team agility and efficiency by allowing underwriters, customer service representatives, agents, and claims handlers to open and switch between multiple tabs across InsuranceSuite.

Native Support for Microsoft Azure Maps
Enables usage of the geocode plugin and Catastrophe Heat Map with support for Azure Maps, in preparation for Microsoft's planned retirement of Bing Maps Enterprise in June 2028.

Productization of Pre-Update Handler
Enable prioritized execution of pre-update logic across various applications to improve operational efficiency and reduce the risk of conflicts in execution order.
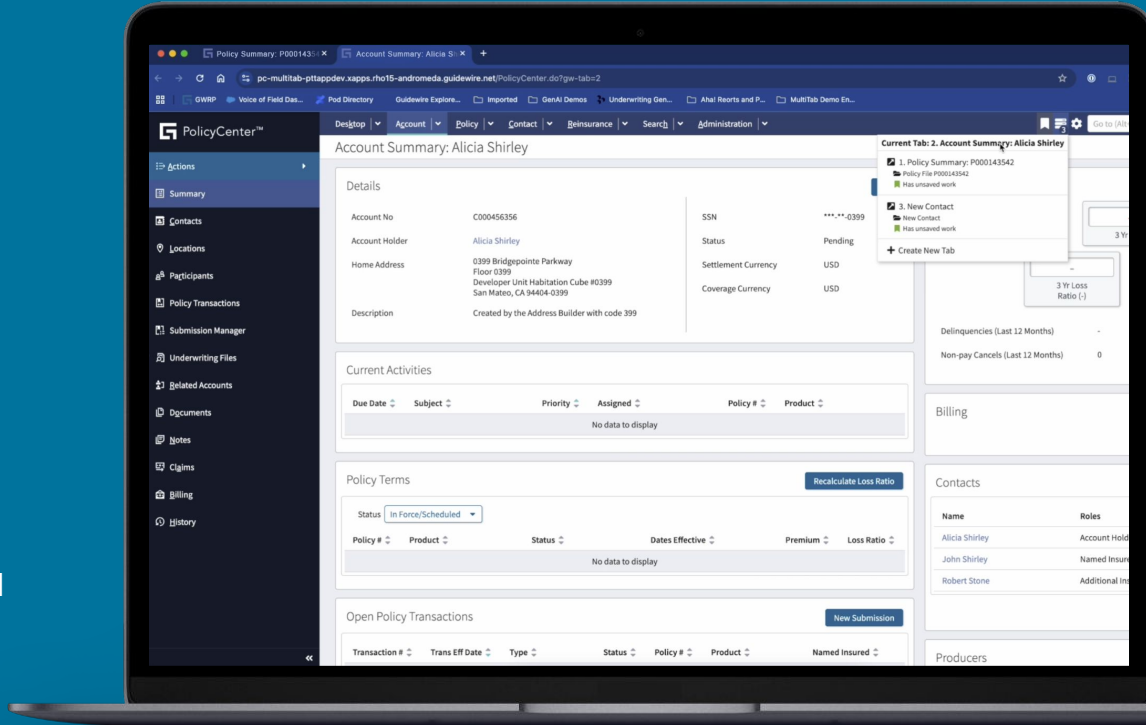
Multi-Tab Support (Early Access)

PolicyCenter

Automate underwriting assignments and facilitate cross-selling opportunities

Autopilot Activity Handling Integration
Automate the creation and management of activity assignments to human underwriters in PolicyCenter based on predefined rules.

Guidewire for Salesforce Financial Service Cloud - PolicyCenter
Provide Customer Service Representatives (CSRs) with a 360 customer view for cross-selling and servicing accounts.

PolicyCenter APIs
Effectively manage policy data, optimize storage and ensure regulatory compliance with new APIs to delete older policy terms, reverse previous transactions, and handle various contact roles.

Autopilot Activity Handling in PolicyCenter
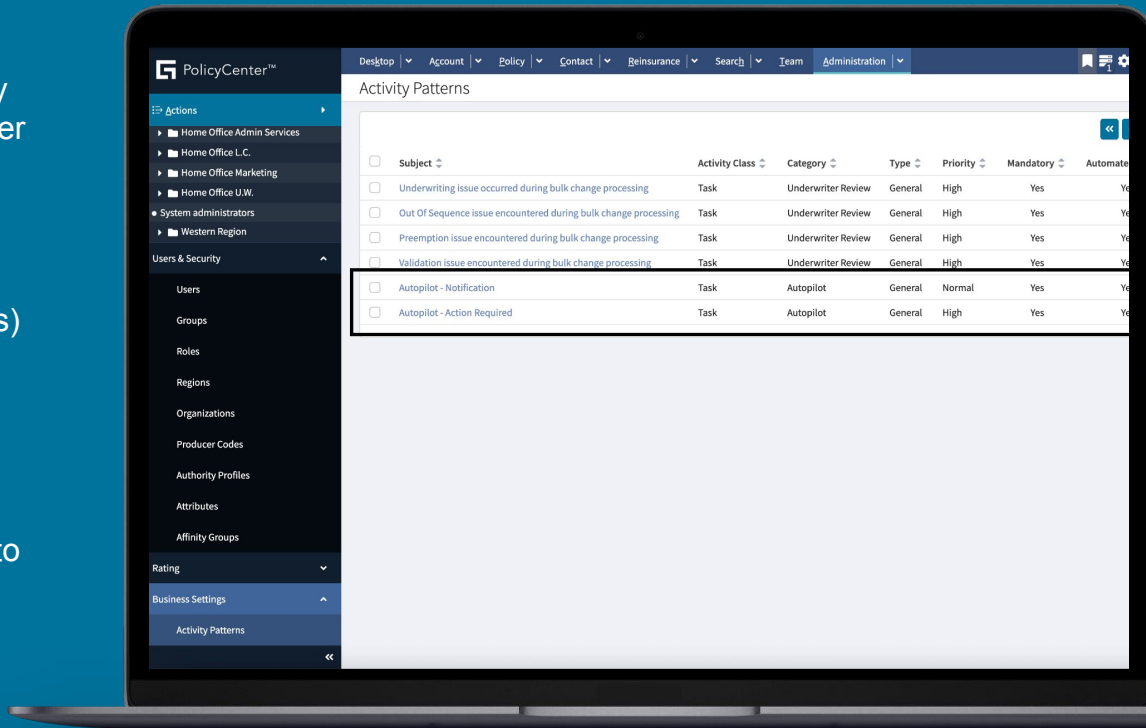
BillingCenter

Improve financial visibility with new APIs and simplified data models

BillingCenter APIs
Enhance billing operations, visibility, and data management with the following new billing APIs: External Authorization Flow-Producer, Billing Instruction, View Policy Period Invoices, and Agency Bill Payment.

Billing Insurance Data Model (Early Access)
Simplify complex BillingCenter data related to tracking receivables, disbursements, and commissions and access financial insights in Explore by auto-generating simplified, denormalized dimensional models.

Billing Insurance Data Model in Data Studio
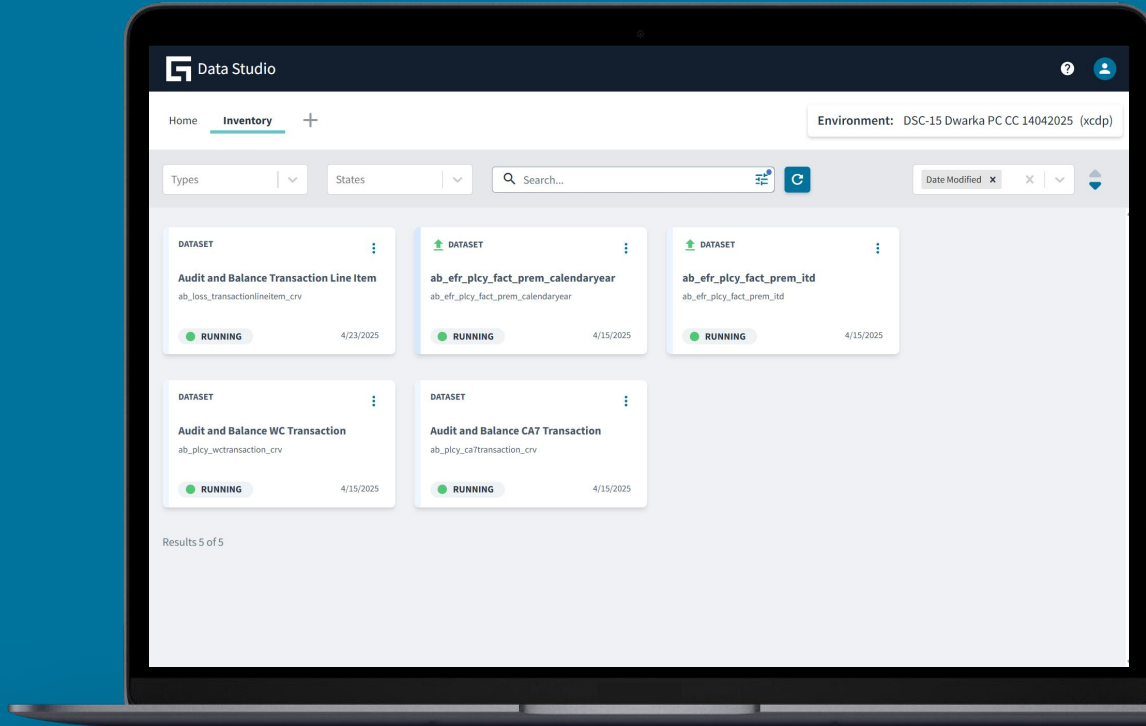
ClaimCenter

Improve claimant satisfaction with new digital experiences

First Report of Injury (FROI) Digital Template
Reduce development time for Workers' Compensation insurers with a new pre-built Jutro template for First Report of Injury or Illness.

Vendor Selection Question Set – Secondary Workflow Digital Template
Simplify capture of claimant vendor selection with a pre-built question flow that can be included within the initial FNOL or sent as a secondary request.

FROI Digital Template
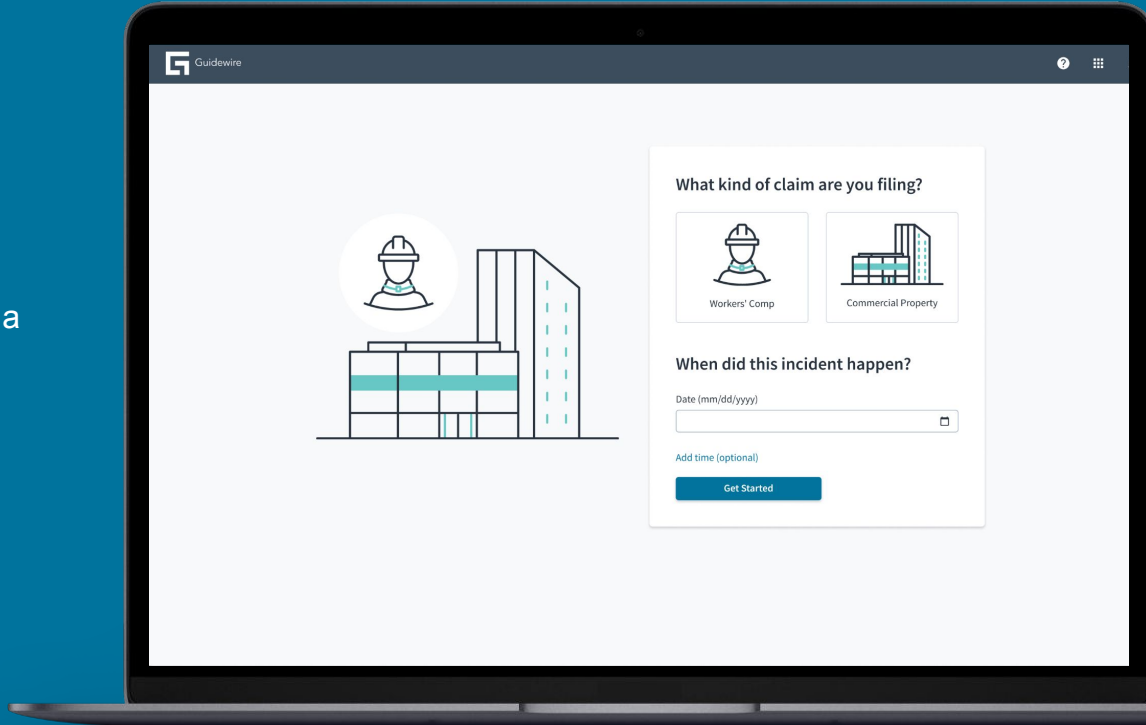
InsuranceNow

Improve system control, access, and insights

Carrier User Access Enhancements (Early Access)
Gain precise control over user access to specific carriers in multi-carrier buildouts.

Service Portal Enhancements
Enhance customer usability to support pay plan changes on statement accounts, provide ACH confirmations, and quicker and direct access to the Service Portal through an installed application.

Data Service Console Enhancements
Deliver insights with confidence with expanded detail and access to balancing information.

Hi Marley Enhancements
Boost operational efficiency with streamlined case number generation and enhanced case management through multiple operator improvements.
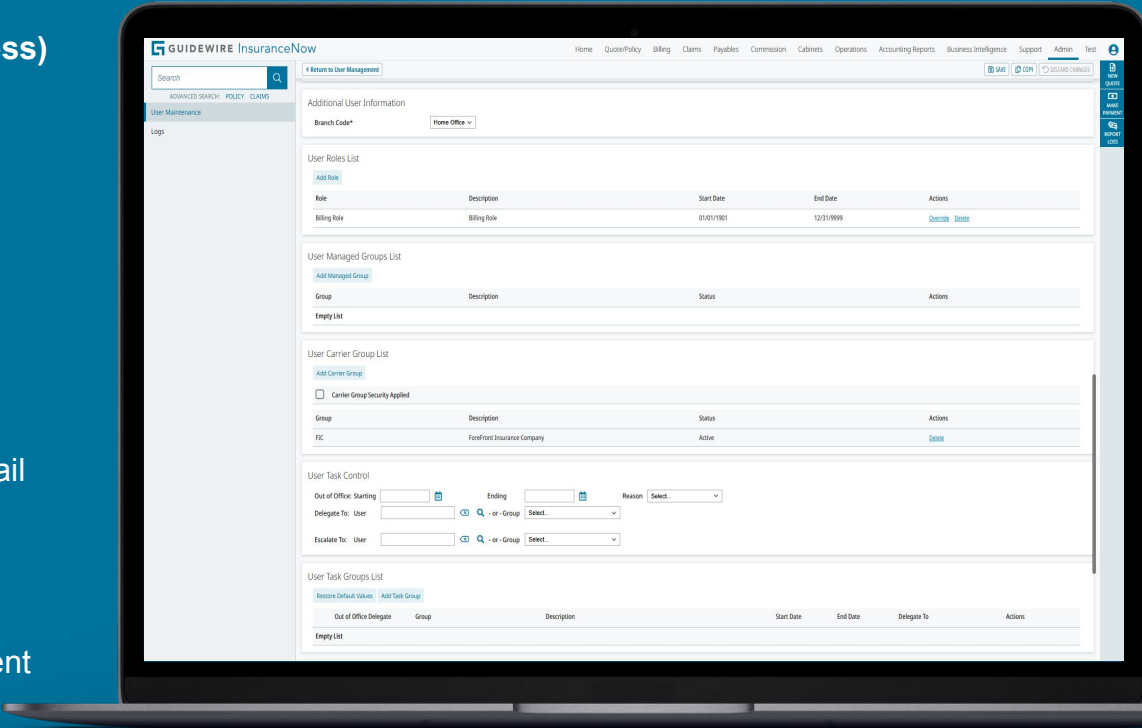
HazardHub

Underwrite wildfire risk faster and with greater precision

Wildfire Risk Score 3.0
Our latest and most accurate wildfire risk assessment tool. Built in 2025 for today's risks. Includes wildfire hazard and conditional impact scores. For use in the highest wildfire prone areas.
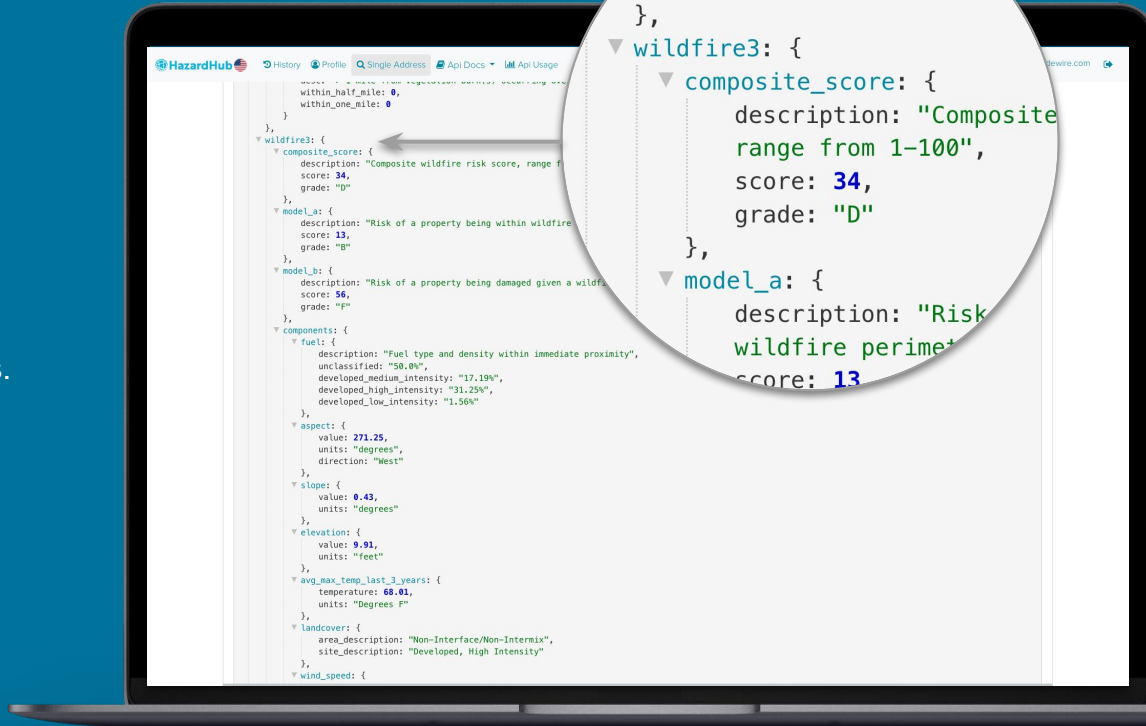
Predict

Boost speed to insight with Analytics Manager upgrades

Enhance data integrity and operational stability with a more resilient system that features an automatic retry mechanism to seamlessly recover from failed requests

Improve user productivity with significantly faster data handling through batched data fetching and asynchronous processing for a more responsive workflow

Data Studio

Accelerate time-to-value in enabling new financial insights with Explore

Policy Insurance Data Model
Simplify complex PolicyCenter data related to contracts, coverage terms, and involved parties to make it more accessible and useful by auto-generating simplified, denormalized dimensional models.

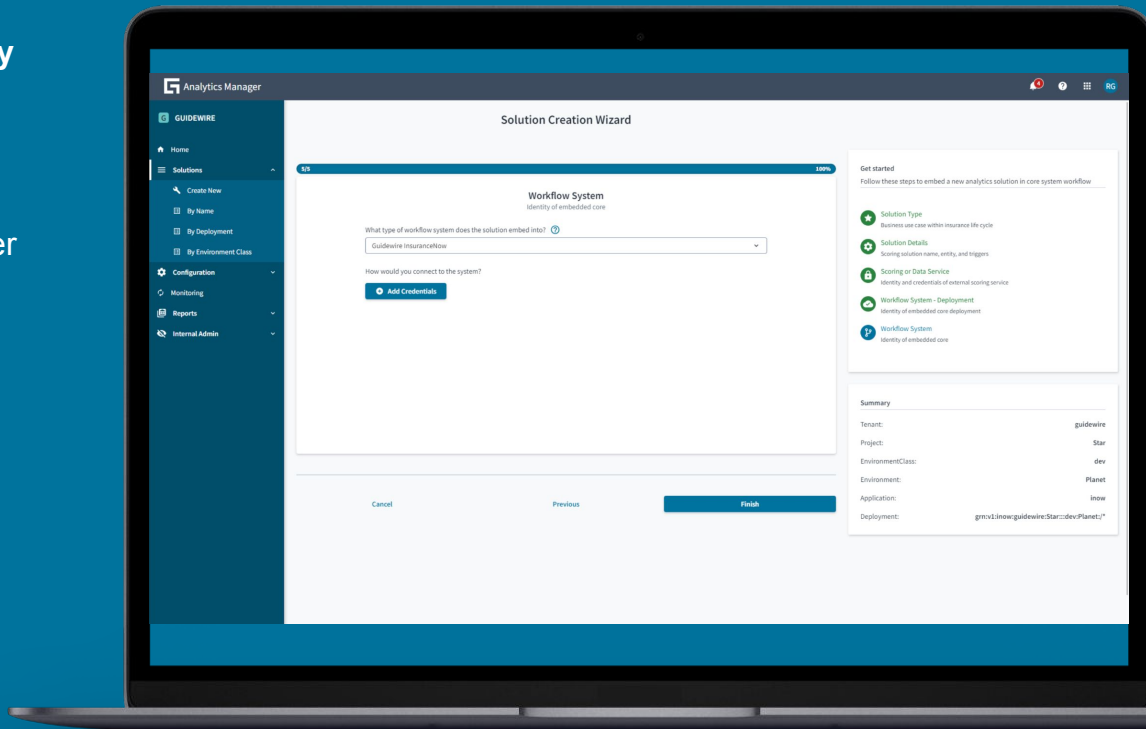**Claims Insurance Data Model**
Simplify complex ClaimCenter data related to claims processing, statuses, and financial elements to make it more accessible and useful by auto-generating simplified, denormalized dimensional models.

Insurance Data Model

Audit and Balancing
Ensures data accuracy and completeness

Simplification and Denormalization
Reduces complexity by simplifying data structures

Transformations And Calculations
Enhances data meaning and accuracy

Subject Areas
Organizes data into relevant insurance categories

Historical and Current Views
Provides both past and present data perspectives

Auto-Curation
Automatically includes necessary data attributes

Explore

Accurately measure and monitor your financial position*

Premium Analysis
Assess risk and ensure stability while staying competitive and compliant by analyzing premiums (written, inforce, earned, unearned) over time and across lines of business.

Loss Analysis
Maintain a healthy financial position, implement loss control strategies, and reveal emerging trends in claim patterns by analyzing losses (paid, incurred, reserves, recovery, LAE) over time and across lines of business.

Guidewire Functions

Embrace a serverless paradigm to build and deploy logic faster

Provide a modern framework for business logic, enabling the development and deployment of individual, reusable, and custom functions

Replace code faster and more reliably featuring scalability independent from core applications, rapid updatability, and fine grained security.

Ensure flexibility with support for familiar languages (JavaScript and TypeScript), and support various use cases including process API, workflow logic, and event-driven outputs.
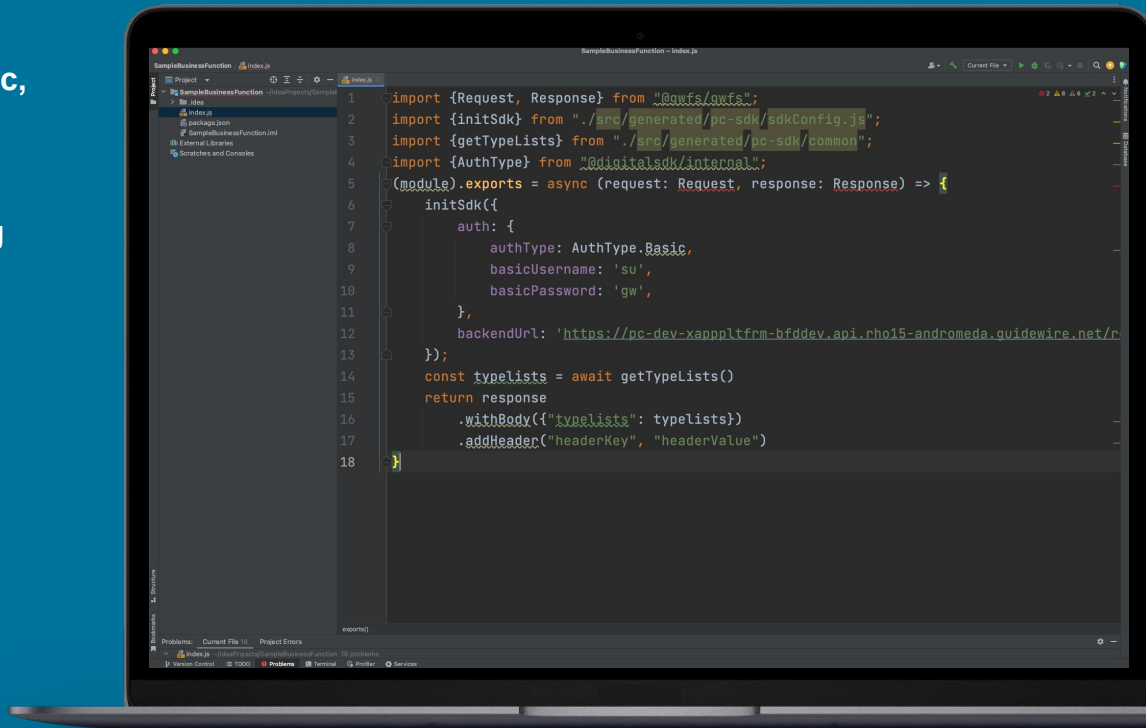
Guidewire Functions' command line for code execution

Guidewire Cloud Platform

Build and extend business logic faster, without coding complexity

Object Tuner no code UI

Extension Manager UI

InsuranceSuite Object Tuner (Early Access)
Create, extend, discover, and manage objects and typelists across InsuranceSuite applications and cloud services, with automatic generation of Cloud APIs, data model, and App Events for seamless integration in Guidewire Cloud.
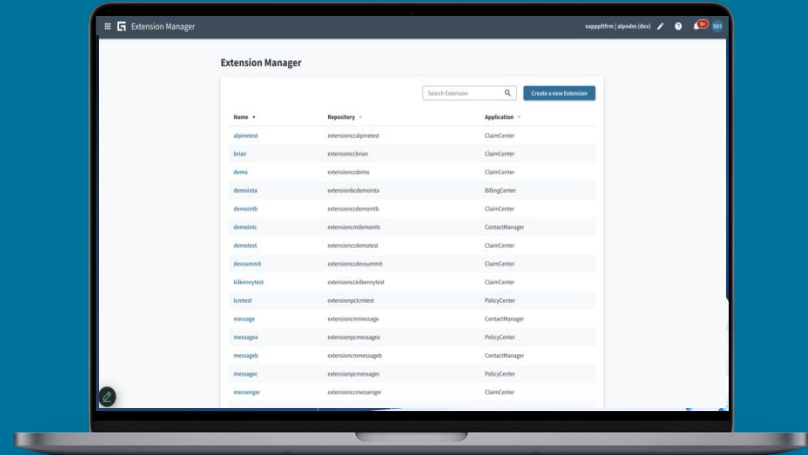
Extension Layer (Early Access)
A new way for InsuranceSuite developers to build managed, upgrade-safe, and packaged extensions on Guidewire Cloud. Extension layer simplifies development, reduces risk, and allows partners to update customers faster and more consistently—just like Guidewire does.

Guidewire Cloud Platform

New developer tools for more convenience and intelligent code generation

Bring-Your-Own Code Repository
Improve Developer Experience when publishing and versioning InsuranceSuite code changes implemented outside of existing GWCP BitBucket instances and automatically run cloud assurance checks on them.

AI-powered developer assistant for GOSU (Early Access)
Enhance GOSU development with intelligent code generation, explanations, and testing from natural language prompts and platform expertise.

AI-powered developer assistant for Integration (Early Access)
Advance integration framework development with intelligent code generation that adheres to Guidewire's integration patterns and architectural standards.

BRING-YOUR-OWN CODE REPOSITORY WORKFLOW

Insurer Admin (you)

Your internal setup or CI system that synchronizes the code between Guidewire VCS and your remote repository.

git push

Your remote Git repository

git clone
git fetch
git pull

git clone
git fetch
git pull

git push

Guidewire

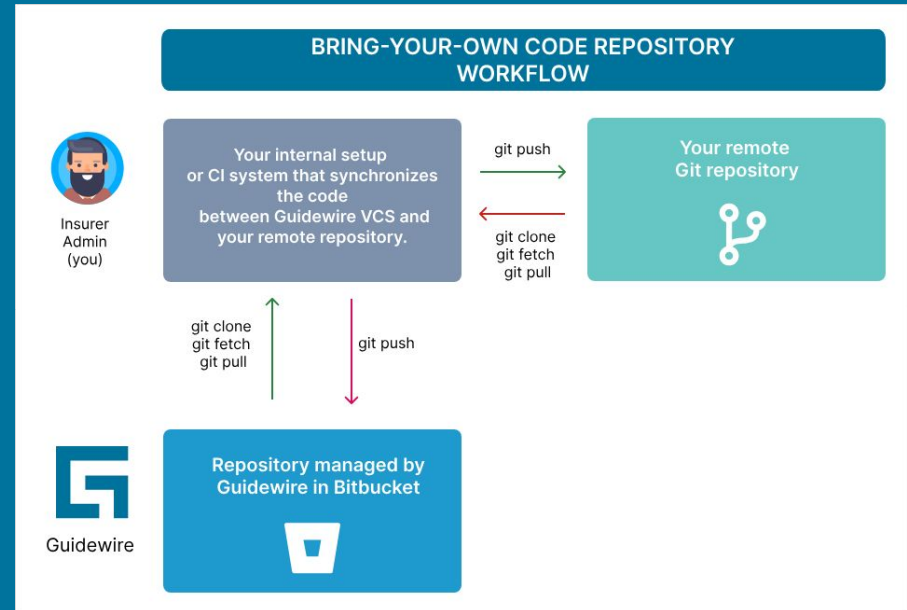Repository managed by Guidewire in Bitbucket

Diagram showcasing the workflow of Bring-Your-Own Code Repository

Guidewire Data Platform

Easily understand and optimize your data for enhanced insights

Data Dictionary and Insurance Data Model embedded into Data Studio UI
Easily understand and utilize helpful artifacts seamlessly without leaving the application.

Table blocklist configuration in Guidewire Home
Optimize with a customizable data streaming feature in Guidewire Home to reduce ingestion time from unnecessary data while ensuring access to wanted data.

Faster deployment of CDA
Reduce initial load jobs to spin-up CDA-driven pipelines in less time.
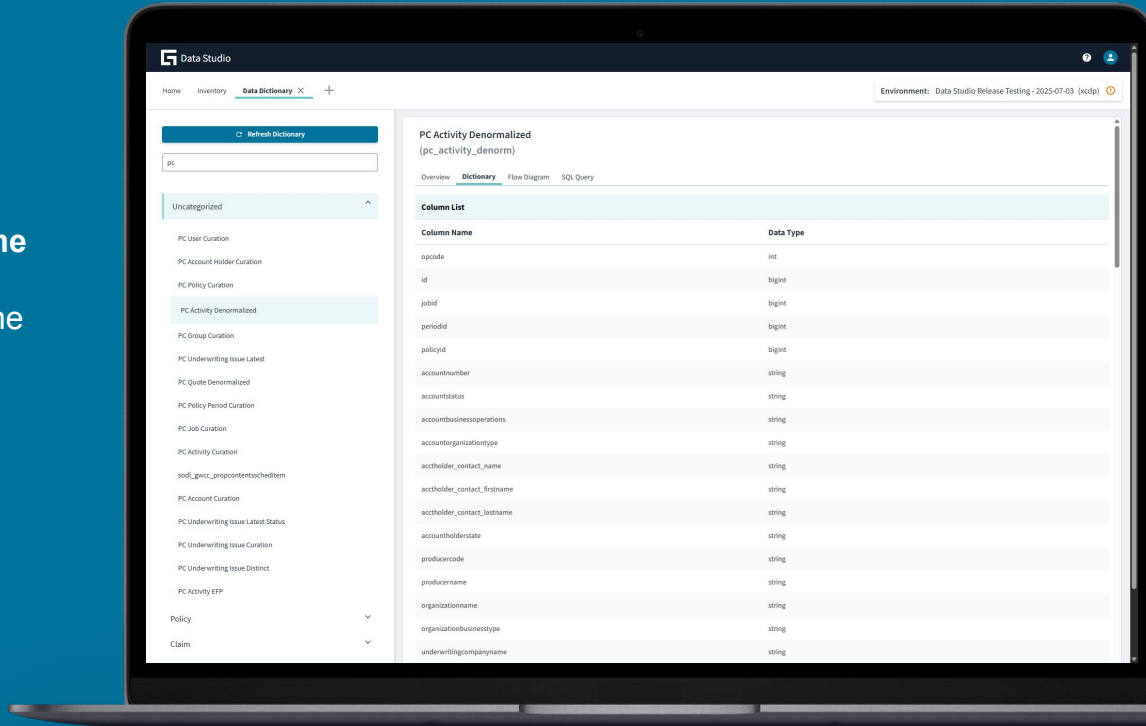
Data Dictionary column list table shown now embedded in Data Studio UI

Jutro Digital Platform

Expand your digital ecosystem with deeper integration to your core systems

Jutro for Non-Guidewire Backends
Enable seamless integration and digital experience development with non-Guidewire backend systems, expanding the flexibility and applicability of Jutro across diverse IT environments.

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First Report of Injury (FROI) Digital Template

Marketplace: Nearly 70 New Cloud Apps

Policy & Claims Optimization

smarty [2]
U.S. Address Autocomplete. Improve processing by suggesting verified addresses.

LexisNexis RISK SOLUTIONS [2]
Claims Datafill. Integrates with a carrier's claims system providing quality data.
Police Records for ClaimCenter. Expedite adjuster decisions.

IAA
Accelerator for Salvage. Helps manage end-to-end vehicle claims process.

EvolutionIQ
Claims Guidance for Workers' Comp. Improve claim outcomes and customer experience.

ARBITRATION FORUMS, INC.
Recovery Accelerator for ClaimCenter. Automate payment processing/reconciliation to reduce cycle time.

Integration Management

Capgemini [2]
Add/Update Producer Code & Contact. Simplify integration between external systems and PolicyCenter, ensuring a smooth and efficient process.

Verisk
XactAnalysis Accelerator. Streamline the integration between ClaimCenter and XactAnalysis to enable the flow of claims data.

pwc
CDA Adaptor. Accelerate the ingestion of CDA data into an easily accessible format to support downstream data use cases.

GUIDEWIRE [2]
Professional Services - Selective Data Management (SDM). Subset production data from any of the InsuranceSuite applications, for testing and production triaging.

Professional Services - Databridge. Platform agnostic CDA Data Ingestion process.

Operational Efficiency

ivans [2]
Data Exchange Accelerator for PolicyCenter and ClaimCenter. Ensures accurate, real-time exchange of data, reducing need for manual data entry.

INDICO DATA [2]
Accelerator Data Intake for ClaimCenter and PolicyCenter. Boost efficiency and eliminate manual entry delays.

Capgemini
Submission Intake for PolicyCenter. Create an account and submission using Composite API to accelerate submission process.

GFT
General Ledger Reference. Kick start carriers' ability to map & curate transactional data from InsuranceSuite to their ledger accounts.

Product Launch

GUIDEWIRE [10]
LOB Templates for personal and commercial lines. Including Workers' Compensation for USA and Australia. Personal Auto for USA, Germany and Japan.

Capgemini [6]
LOB Templates Go-live fast with templates for launching Electronic Device, Entertainment, Motorcycle/ATV and Drone insurance. Nordics templates for General Liability and Commercial Property.

cognizant [3]
Non-Owned (Hired) Auto, Excess Auto, and Professional Liability for Architects & Engineers. Streamline & expedite implementation using Guidewire PolicyCenter and APD.

Deloitte.
Excess & Surplus Property and Excess Liability for additional risk protection.

pwc
Commercial Output Program. Streamline and accelerate COP implementation.

Payments

ONE INC [2]
Agent Payment Commission for InsuranceNow. Manage & pay agents commission details effectively.

Premium Refunds for InsuranceNow. Enables customer to choose payment refund method for faster refund.

InvoiceCloud
Digital billing and payment solution for PolicyCenter. Enables secure, streamlined payments.

Digital Experiences

pwc
USA Jutro Workers' Compensation Quote & Buy Template. Streamline workers' compensation processes.

EY Building a better working world
JDP Template for Global Personal Travel Line Q&B. Reduce development efforts and speed time to market.

GENESYS [2]
Embeddable Agent Plugin. Seamlessly sell and manage policies across digital & voice channels.

Compliance & Reporting

Verisk [3]
Accelerator for wcPrism for ClaimCenter. Ensure compliance with comprehensive, automated workers' comp EDI reporting.

*Statistical Service for ClaimCenter 10 and PolicyCenter 10. Better aggregate data, manage reporting requirements, and ensure compliance.

HUBIO

Vertafore
Sircon for Carriers for PolicyCenter. Reduce errors by automatically checking the authorization status of the producer.

opentext
Information Archive for InsuranceSuite. Compliant archiving of structured & unstructured information.

regul8 Accelerator. Simplify statistical and regulatory reporting.

Risk Assessment & Pricing

LexisNexis RISK SOLUTIONS [4]
C.L.U.E.® Auto and Property for PolicyCenter. Access up to 7 years of claim history to improve risk assessment.

National Credit File and Motor Vehicle Records for PolicyCenter. Get a more accurate view of an applicant's risk.

earnix
*Accelerator for PolicyCenter10. Provides real-time syncing across rating, pricing, and underwriting.

Verisk
Lightspeed® Auto. Prefill data to improve risk assessment.

Communication & Documentation

SMART COMMUNICATIONS [3]
Enterprise document generation and customer communications. Deliver a seamless customer experience.

GhostDraft [3]
Communications management. Create, manage, deliver personalized omnichannel communications.

opentext [3]
Content Management System. Centralize document sharing for PolicyCenter and ClaimCenter.

MassPrinting A CSG Business
Document printing & mailing. Available for InsuranceNow.

Legend: *On Premises [#] Number of Integrations