

Carrier User Access Enhancements (Early Access)

Increase access and control



Enhanced User Access Management

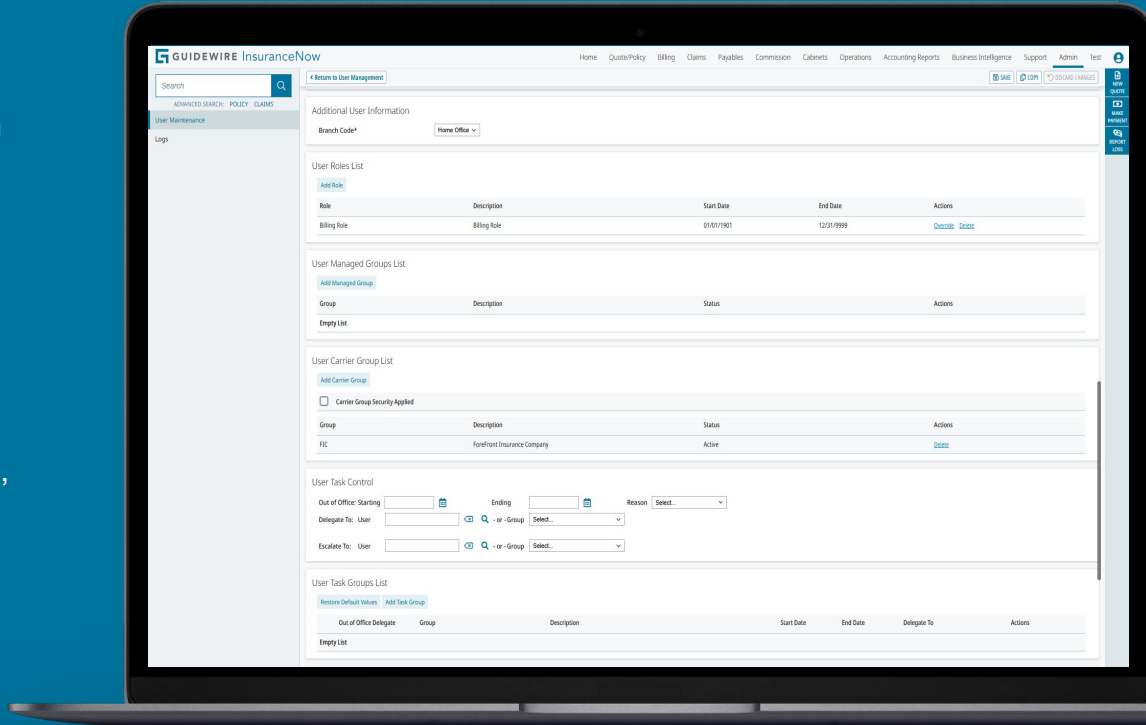
Gain precise control over user access by configuring permissions for multiple carriers within the system.

Streamlined Multi-Carrier Access

Seamlessly manage multiple carriers through the single instance of InsuranceNow.

Customizable Carrier Access Control

Empower your system administrators with the flexibility to assign carrier-specific access to users, ensuring that users only interact with the carriers relevant to their roles.



Ability To Add Billing Moratorium For A Risk Address

Offer greater options and flexibility



Flexible Billing Moratorium Address Selection

Enhance billing accuracy and compliance by selecting whether moratoriums apply based on billing, mailing, or risk address.

Improved Support for Location-Based Regulations

Empowers Carriers to apply a location specific moratorium based on the insured risk address, when needed during special circumstances.

Seamless Integration with Existing Workflow

Access the new moratorium address option in the familiar configuration area—no additional setup or training required.

The screenshot displays the Guidewire InsuranceNow interface for configuring moratoriums. The page is titled "Moratorium Detail" and includes a "Return to Moratorium Lookup" link. The "Moratorium Code" is set to "MR1" and the "Description" is "Test moratorium". There is a checkbox for "News Banner".

The "Moratorium Location List" section shows a table with columns for "State", "Type", and "Location". Below the table is an "Empty List" message.

The "Moratorium Types" section lists various moratorium types with checkboxes and date/time pickers for "Start Date", "Start Time", "End Date", and "End Time". The "Address Type" dropdown is set to "Risk Address" for "Underwriting", "Billing", and "Non-Pay Cancellation", and "Billing Address" for "Non-Pay Cancellation and Automated Payments".

The "Moratorium Products" section includes a note: "NOTE: The following product options apply only to underwriting moratoriums". It lists various products with checkboxes and a "State" column. The "Carrier" column lists "GWRE" for all products.

Product	State	Carrier
<input type="checkbox"/> Show-Go Dwelling Property	AL	GWRE
<input type="checkbox"/> Show-Go Homeowners	AL	GWRE
<input type="checkbox"/> Show-Go Farmowners	AL	GWRE
<input type="checkbox"/> Show-Go Personal Auto	AL	GWRE
<input type="checkbox"/> Show-Go Personal Umbrella	AL	GWRE
<input type="checkbox"/> Show-Go Commercial Package	AL	GWRE
<input type="checkbox"/> Show-Go Commercial Umbrella	AL	GWRE
<input type="checkbox"/> Show-Go Commercial Package	TX	GWRE
<input type="checkbox"/> Show-Go Workers' Compensation	WI	GWRE
<input type="checkbox"/> Show-Go Workers' Compensation	IL	GWRE
<input type="checkbox"/> Workers Compensation	AK	BC
<input type="checkbox"/> Workers Compensation	AL	BC
<input type="checkbox"/> Workers Compensation	IN	BC

Ability To Add Billing Moratorium For A Risk Address



Service Portal Enhancements

Enhance the customer experience



Payplan Changes for Statement Accounts

Modify pay plans and payment methods for statement accounts for a more flexible billing experience.

Entry of Loss Location Addresses

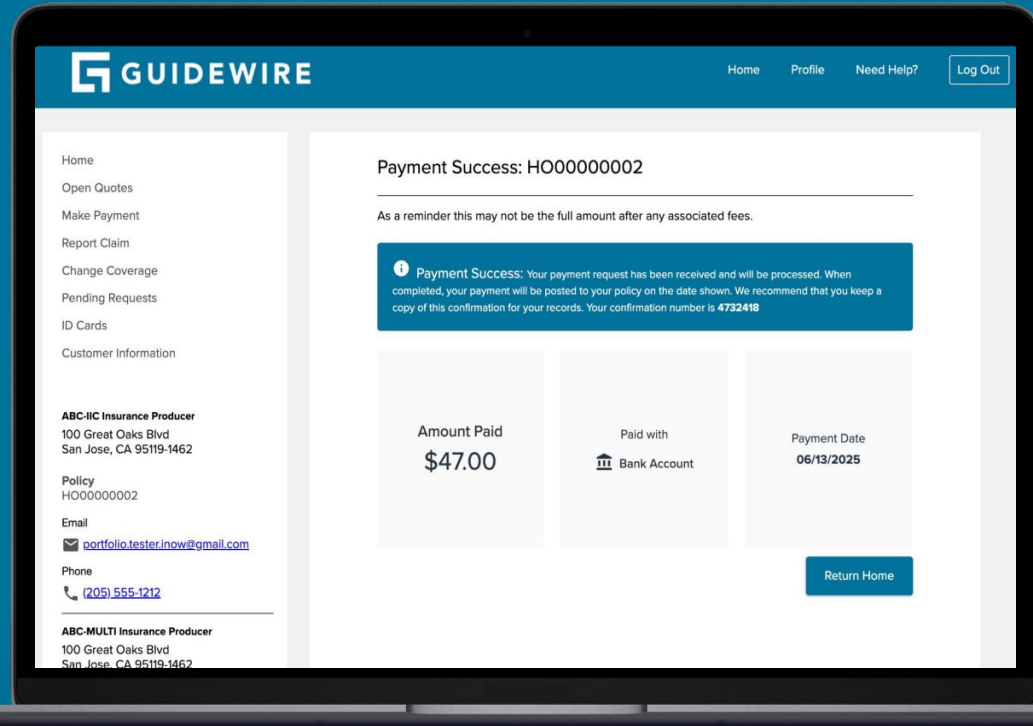
Simplify the process of reporting a loss with the ability to enter loss location addresses without triggering address verification.

Instant Display of One Inc ACH Payment Confirmation Numbers

Immediate confirmation of ACH payments, enhancing transparency and trust in the payment process.

'Add to Homescreen' Pop-up for Quick Access

Access a convenient 'Add to Homescreen' pop-up to quickly add the Service Portal to the home screen for quick, instant access.



Instant Display of One Inc ACH Payment Confirmation Numbers



Data Service Observability Enhancements

Deliver insight with confidence



Expanded Balancing Observability

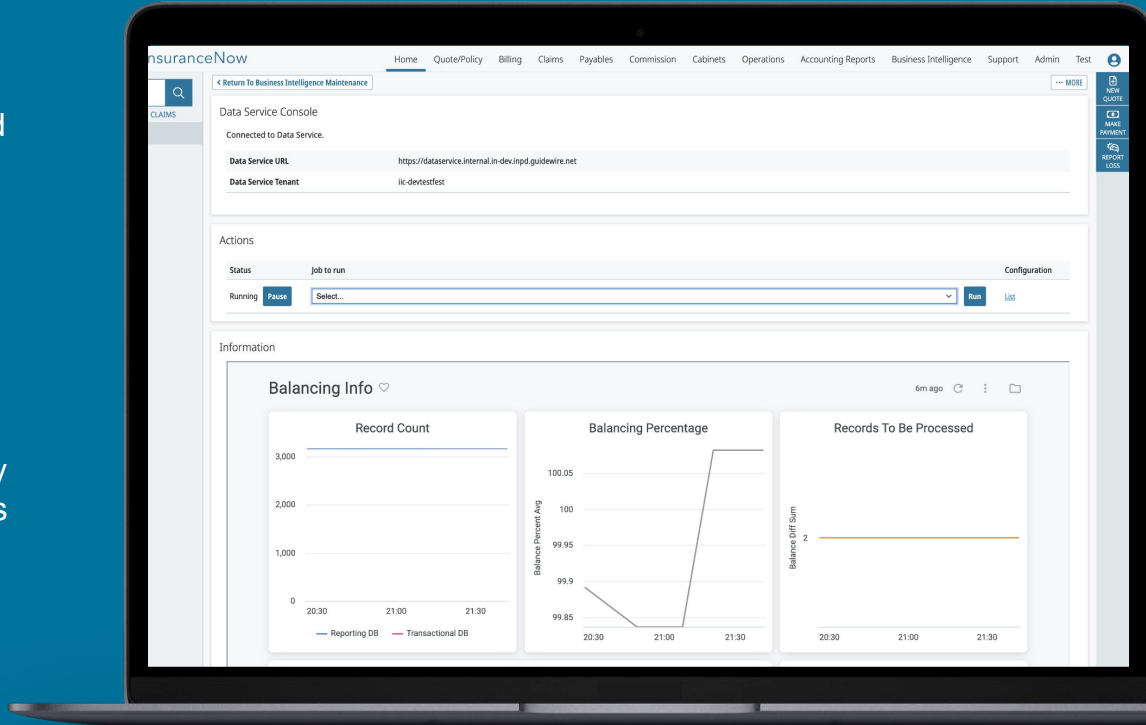
Improve operational confidence with the ability to easily verify data consistency between source and reporting systems, building trust in reporting accuracy and system performance.

Data Service Console Enhancements

Unlock deeper insights with an updated Looker Dashboard.

Reportmart Email Notifications

Enhance operational efficiency and ensures timely communication by automatically alerting recipients of any out-of-balance issues.



Hi Marley Enhancements

Improve the claims adjusting experience

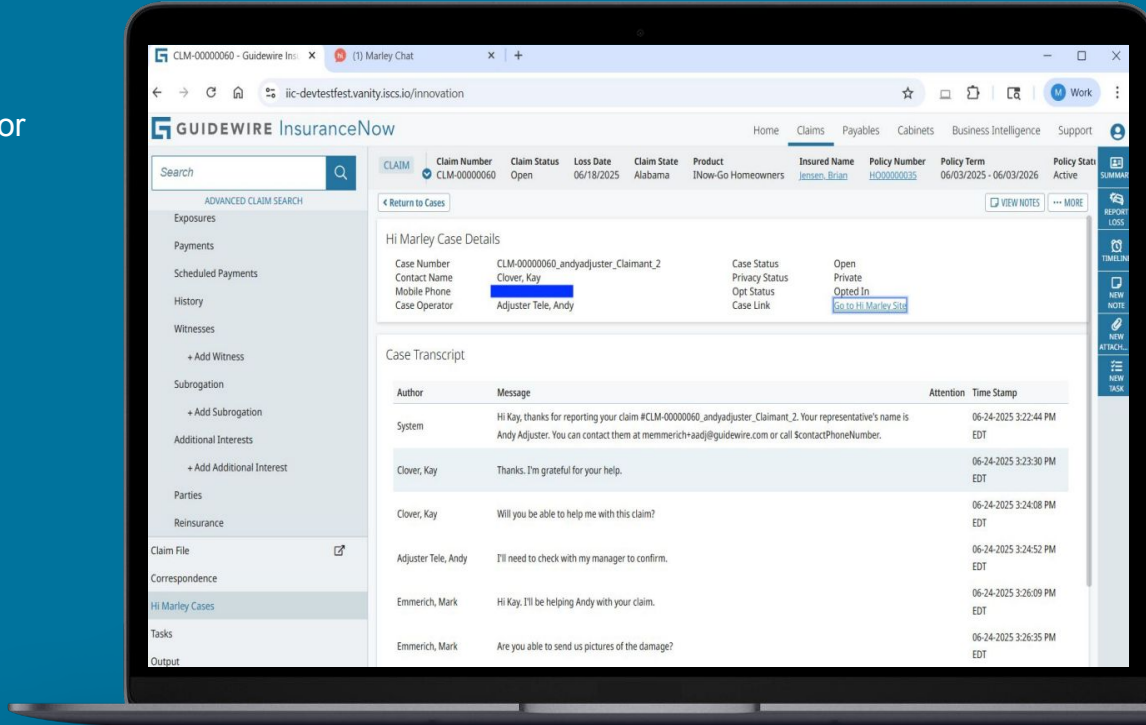


Improved Error Messaging for Incorrect Configuration

Access a better user experience with friendlier error messages for misconfiguration of the Hi Marley integration.

Multiple Case Operator Management

Conveniently view the names of all operators added from Hi Marley in the chat details on InsuranceNow.



Multiple Case Operator Management

